



Which level of E&M visit code can I use for Telemedicine visit?

- use a lower level E&M code to bill, since assessments are limited on a telemedicine visit.

Myths about telemedicine

- Patient will stop coming to the office.
- Telemedicine will lower my practice revenue.
- Instead of face to face visit, patients will demand telemedicine visit.

How do I document my telemedicine visit?

- You will follow SOAP documentation protocol with at least one Complaint, Symptom, and a corresponding Assessment and Plan.

Frequently Asked Questions (FAQs) about Telemedicine:

Billing for telemedicine is easy and reliable

- use a simple E&M code to bill for the visit
- use telemedicine modifier 95 to represent telemedicine visit

Does my state require commercial payers and Medicaid HMO payers pay for the telemedicine?

If your practice is in below states, you will be paid for telemedicine. However, you still need to check if a patients plan will pay as some State's Medicaid HMO or Medicaid plans do not reimburse.

AZ,AR,CA,CO,CT,DE,DC,GA,HI,IN,KT,LA,ME,MD,MI,MN,MS,MO,MT,NV,NH,NM,NY, NJ,OK,OR,TN,TX,VT, VA,WA

Does Medicare pay for Telemedicine visit?

Unless your practice is servicing rural areas or if you are a RHC, Medicare will not pay for this service. However, this is likely to change in the coming months.

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